HOLMAN ENGINEERING

Gaming Industry

Holman Engineering have developed a Call Management system for Canterbury Bankstown Leagues Club which provides a total paging and staff monitoring system. The system monitors requests from patrons for drinks and service, monitors poker machine door alarms, paper out alarms, and pages appropriate staff members to deal with the events. The

system monitors staff response times and produces comprehensive performance reports and graphs which are used for the evaluation of staff.

The system includes a Paging system, Call Manager Software, Central SQL Database and Paging software. The system processes over 40,000 calls per month, and is deemed to be the most sophisticated and reliable in the world.

Holman have produced an interesting range of data collection devices for the gaming industry, with major design parameters being style and contemporary external appearance, data integrity, reliability and cost.

This photo is of a Table Management Handset developed for the gaming industry. It is swipe card operated, and has the program stored in flash. This allows easy software updates without the need to touch the unit.

These Table Management Handsets are sold and used wordwide. Holman Engineering manufactures these on an ongoing basis.

Excellence in Engineering